

# COVER DOCUMENT — PVVNL VISIT

24 June 2026 | Prepared by: Capt. Jayant Jhamb, Flat 2711, Mahagun Mezzaria (Sector-78, Noida)

## CORE REQUEST TO PVVNL

- 1. Stop Diversion of Prepaid Collections:** From 1 June 2026, builder (M/s Nexgen Infracon Pvt Ltd) directed all residents to pay prepaid electricity recharges to "Mahagun Property Management Private Limited" — an entity with no standing as PVVNL franchisee. PVVNL must intervene to ensure consumer funds clear state utility dues.
- 2. De-Link Non-Electricity Charges from Prepaid Meters:** CAM, club, CAE, DG charges are forcibly bundled into the prepaid electricity meter. When residents dispute, builder deducts anyway — driving balance negative and triggering disconnections. Violates UPERC Supply Code and PVVNL's Eldeco Amantran Order (2016).
- 3. Align Fixed Charges to Actuals:** Builder charges 718 residents for 7,760+ kVA at Rs 102.53–103.95/kVA. PVVNL bills only 3,500 kVA at Rs 99/kVA. Excess: **Rs 4.49 lakh/month** (Rs 625/flat). Order refund and alignment to sanctioned load (4,200 kVA).

**Sanctioned:** 4,200 kVA **PVVNL Bill:** 3,500 kVA (Rs 3,46,500/mo) **Builder Charges:** 7,760 kVA @ Rs 102.53–103.95 **Excess/mo:** Rs 4,49,000  
**DG Rate:** Rs 33.41/unit **MPC Consent:** 440 flats (60%)

## Section A — Letters Dated 24 June 2026 (Hand-Delivered Today)

| Document  | Attachments (x = referenced)  |
|---|---|
| <b>24-Jun-26</b><br><b>Formal Complaint: Highly Irregular Diversion of Prepaid Electricity Collections to an Unregistered Third-Party Entity</b><br>To: MD PVVNL & EE Noida. Builder mandated all prepaid recharges be paid to "Mahagun Property Management Pvt Ltd" (not the franchisee account M/s Nexgen Infracon). Collecting entity has no locus standi. Risk of revenue diversion, late PVVNL payments, grid disconnections. Asks: <i>audit, de-linking, ensure funds clear utility dues.</i> | x Eldeco Amantran PVVNL Order (07/05/2016)<br>x Annex-5: Fixed Charges Complaint (22-Sep-25)<br>x Annex-6: De-Link CAM Letter<br>x Single→Multipoint Conversion Request (3-Oct-25)<br>x Resident Testimonies & Sample Bills |
| <b>24-Jun-26</b><br><b>Formal Complaint: Severe Financial Overcharging on Fixed Electricity Charges</b><br>To: MD PVVNL & EE Noida. Builder charges 7,760 kVA at Rs 102.53–103.95 vs PVVNL's 3,500 kVA at Rs 99. Excess: Rs 4.49L/mo. Violates Electricity Act §45(2), UPERC Supply Code, UPERC Orders 2018–20. Asks: <i>investigation, alignment, refund with interest.</i>  | x Load Allocation Summary (718 flats, 7,760 kVA)<br>x PVVNL Bill 04-Apr-2025 (3,500 kVA, Rs 3,46,500)<br>x Resident Sample Bills (2024–2026)  |
| <b>24-Jun-26</b><br><b>Resident Testimonies and Sample Resident Bills</b><br>Evidence package: sample monthly bills from Oct 2024, Nov 2024, Apr 2026, May 2026. Shows fixed charges at Rs 100–103.95/kVA on inflated loads; CAM+Club+CAE bundled; DG at Rs 33.41/unit during builder-caused disconnections; residents pay in advance yet builder defaults on PVVNL.  | x Sample Bill – Oct 2024 (JAISHREE KUMAR, OS-2211)<br>x Sample Bill – Nov 2024 (jjhamb)<br>x Sample Bill – Apr 2026 (RAHUL MOONDRA, FR-1921)  |
| <b>04-Jun-26</b><br><b>Formal Complaint to MD PVVNL (Google Docs)</b><br>URGENT — New development: builder directing all prepaid recharges to "Mahagun Property Management Private Limited" from 1 June 2026. Repeats all ongoing violations (bundling, profiteering, forced DG costs, misappropriation of advance funds).  | x Eldeco Amantran PVVNL Order<br>x Annex-5 (22-Sep-25)<br>x Annex-6<br>x Single→Multipoint Request<br>x Yahoo Mail: Maintenance Charges thread<br>x Resident Testimonies  |

## Section B — Prior Communications from MFBWA (Chronological)

- 07-May-16** — PVVNL Eldeco Amantran Order (Letter No. 3): Precedent — stop deducting maintenance charges from prepaid electricity meters.
- 22-Sep-25** — MFBWA to CGRF PVVNL: Illegal overcharging of fixed charges under single-point supply. 4,200 vs 7,760 kVA. Rs 4.49L/mo excess. Cites Electricity Act 2003, UPERC Supply Code.
- 25-Sep-25** — MFBWA to PVVNL: Bundling of CAM, club, CAE into prepaid electricity meters. Violates UPERC Supply Code & PVVNL Letter No. 84 (05.01.2022).
- 03-Oct-25** — MFBWA to PVVNL: Reminder on above complaints + Request for Single→Multipoint Conversion (440/718 flats consented, 726 meters allocated, Letter 4320 dated 5-Aug-2025).
- 21-Oct-25** — MFBWA to CGRF PVVNL: Reminder & request for immediate action. Charge only actuals, stop Rs 50,000/kVA load enhancement charges, stop bundling, meter calibration, energy audit.
- 10-Nov-25** — MFBWA to EE PVVNL / CGRF: Gentle reminder. PVVNL's 06-Oct letter (Ref: 7525) to Nexgen went unanswered. Repeats all demands.